



boxis
autos shred™

White Glove Service Description

Your BOXIS AutoShred™ is covered by a comprehensive three (3) year warranty starting the date the unit is installed. The White Glove Service program includes delivery to your premises, setup and training by a trained specialist.

When you place your order for your BOXIS AutoShred™, we will make a convenient delivery appointment that works with your schedule. You can expect to receive your shredder 7 – 10 business days after you place your order. Each BOXIS AutoShred™ is set up by a trained specialist.

The specialist will unpack the unit, position it correctly and test that all features are operating properly. In addition, the specialist will explain to you and your team how to get the most out of your shredder. If you require further training, we will be happy to arrange a live web-based tutorial using our state of the art high-definition web cam. This is a free service, but you will need to schedule an appointment time through your Authorized Dealer sales representative.

Should you have any problem with your shredder, we've got you covered with a 3-year parts and labor warranty. Simply call our toll-free service line (866-707-1854), and we will troubleshoot your problem over the phone or by using our high-definition web cam. If we are unable to resolve the issue, we will send a trained technician to your premises to fix the shredder.

Extended product warranty coverage is available. Please contact your Authorized Dealer sales representative, call us at 866-707-1854, or visit www.boxisautoshred.com.

For More Info

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